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## [Introduction and Background](#)

Discusses partners and process of developing the 2022 MAPP2Health report.

## [Appendix A: 2019 Implementation Strategy Progress Report](#)

This section describes the activities strategized in the 2019 MAPP2Health report and the work accomplished to address the identified community health needs in 2019.

## [Appendix B: Community Health Needs Assessment Survey results](#)

This includes the community health needs assessment survey and response results used to better inform decisions with the Implementation Strategy development.

***The joint 2022 MAPP2Health report was completed in collaboration with Blue Ridge Health District, UVA Health, Sentara Martha Jefferson Hospital, and Sentara Martha Jefferson Outpatient Surgery Center, which have the identical service areas of the City of Charlottesville and Albemarle, Fluvanna, Greene, Louisa, and Nelson Counties. The joint 2022 MAPP2Health report will be used as the 2022 Community Health Needs Assessment for Sentara Martha Jefferson Hospital, and Sentara Martha Jefferson Outpatient Surgery Center***

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## INTRODUCTION AND BACKGROUND

Sentara Martha Jefferson Hospital (SMJH) and Sentara Martha Jefferson Outpatient Surgery Center (SMJOSC) has participated in a collaborative effort to conduct a community health needs assessment (CHNA) of the area that we serve. The assessment, *2022 MAPP2Health*, is available in its entirety at [www.sentara.com](http://www.sentara.com).

The National Association of County and City Health Officials' (NACCHO) Mobilizing for Action through Planning and Partnerships (MAPP) provides a framework for organizations, coalitions, and residents to work together for action and sustainable change toward improved health and well-being for all. Since 2007, organizations and residents of the Thomas Jefferson Health District have used the MAPP framework to assess community health across the district in the City of Charlottesville and Counties of Albemarle, Fluvanna, Greene, Louisa, and Nelson. This process is known locally as MAPP2Health.<sup>1</sup>

"We want to identify the policies and practices we, as organizations and policymakers, have in place that are preventing people from being their healthiest."  
Kimberly Skelly  
Executive Director, Martha Jefferson Hospital Foundation

The Mapp2Health Core Group includes representation from the Blue Ridge Health District (our local health department), University of Virginia (UVA) Health, SMJH and SMJOSC. This year the core group brought together over 150 collaborative partners to examine health through the lens of equity.

**"Health equity means that everyone has a fair and just opportunity to be healthy and reach their full human potential. A person's identities, whatever they may be, should not predict how long or how well one will live."<sup>2</sup>**

The *2022 MAPP2Health Report* builds on the work of the *2019 MAPP2Health Report* process and focuses on **health equity across four priorities**. SMJH and SMJOSC, along with other organizations, have adopted these priorities to be addressed in our implementation strategy:

- Healthy eating and active living
- Mental health and substance use
- Health equity and access to care
- Healthy and connected communities for all

The *2022 MAPP2Health Report* contains a community overview, including population characteristics; cultural and community assets identified through qualitative Photovoice projects where community input was obtained; and community health data, including health indicators and risk factors. In addition, a description of the process that led to the identification of the priority areas is included.

While past assessments have resulted in the development of beneficial programs, new energy this time around focused on how to better engage policymakers and government leaders to look at policies and practices that impact healthcare access and outcomes.

<sup>1</sup> 2019 *MAPP2Health Report* <sup>2</sup> Louisville Center for Health Equity, a Division of Public Health and Wellness. (2017). Louisville metro health equity report. Retrieved from <https://louisvilleky.gov/government/center-health-equity/louisville-metro-health-equity-report-2017>.

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For the first time, this year’s assessment planning was virtual, which has made it easier for collaborating groups to participate. The framework for the assessment, developed by the National Association of County and City Health Officials, is the Mobilizing for Action through Planning and Partnerships (MAPP) tool, a strategic planning process that helps communities prioritize their health needs. Jeanita White Richardson, PhD, a professor in the Department of Public Health Sciences at the UVA School of Medicine, facilitated the MAPP process with localities and nonprofits and guided the identification of relevant policies and practices based on local data and input.

“By meeting with regional nonprofits and leaders, we can establish grassroots, locally informed priorities that serve as the basis for the creation of actionable policies and practices to address inequities in health,” Jeanita White Richardson, PhD, Professor in the Department of Public Health Sciences at the UVA School of Medicine

Previous needs assessments have identified priorities like promoting healthy eating and active living, improving mental health and substance use services, and addressing health disparities and access to care. Resulting data on health disparities influenced this year’s focus on policies and practices in the built environment, as well as healthcare access—two issues that will be looked at specifically through the lenses of socioeconomic factors and race, with the goal of advancing health equity.

Specific regional barriers identified include:

**Transportation:** as a challenge to well-being and as a barrier to optimal health

**Health access:** in terms of numbers of available providers and how convenient it is to make and travel to appointments

**Digital access:** including broadband access, digital literacy, and access to computers and other technology

As the data indicates, our region’s current health disparities are clear. As an example, African Americans continue to have higher rates of chronic diseases like high blood pressure and diabetes, along with alarming rates of maternal mortality. And even though telemedicine was widely adopted by healthcare providers during the COVID-19 pandemic, the new technology did not benefit some patients, since many community members do not have broadband access or know how to use email, computers or smartphones. And while Jaunt provides excellent regional transportation, the service can be difficult to access for people who are blind, are in wheelchairs or have other impairments. With all this in mind, numerous challenges remain.

“Transportation is an issue across the planning district, whether you live in the city of Charlottesville or in one of our more rural counties. Health access issues encompass the availability of both physical and mental healthcare services. Digital barriers relate to improving access to technology for all community members.”  
Kimberly Skelly  
Executive Director, Martha Jefferson Hospital Foundation

## Past Successes

Needs assessments can inspire real results for the community. For SMJH and SMJOSC, the most significant such outcome has been the Sentara Starr Hill Health Center at the Jefferson School City Center in downtown Charlottesville, which grew out of a community need to address obesity that was identified in the hospital’s 2012 assessment. The Sentara Starr Hill clinic offers free services for people who want a healthier lifestyle, focusing on managing and preventing chronic diseases, including heart disease, diabetes and obesity. Based on findings from the 2016 assessment which identified a need for more mental health services in our community, the hospital began providing free space at the Sentara

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Starr Hill Center to The Women’s Initiative, a nonprofit organization that provides women with counseling, social support and education.

## The Value of Collaboration

This type of collaborative needs assessment process is rare. More commonly, hospitals conduct their assessments in a more self-contained manner that focuses less on seeking input from the wider community. This assessment examined needs across the entire Blue Ridge Health District, which includes the city of Charlottesville and the counties of Albemarle, Fluvanna, Greene, Louisa and Nelson. More than 80% of the SMJH and SMJOSC patient population comes from the health district, so the data gathered during the needs assessment is extremely valuable for the hospital.

“The more we can work together and collaborate, the better it is for all of us. Involving so many organizations and leaders helps you create a more valuable resource.”

Kimberly Skelly  
Executive Director, Martha  
Jefferson Hospital  
Foundation

## Moving Forward

While improving health inequities and access might seem like an overwhelming task, positive results are possible when groups work together on an actionable plan. One decision will not solve all the issues identified, but change is possible by making small steps and relying on the expertise of individual organizations.

Our previous CHNA, *2019 Mapp2Health*, also identified priority areas. An implementation strategy was developed to address them, and SMJH and SMJOSC worked with community partners to do so. The hospital has tracked progress on implementation activities in order to evaluate the impact of these actions. Highlights from key initiatives, as well as the implementation progress report for the *2019 MAPP2Health Report* is included in this supplemental report.

We hope the needs assessment will help community leaders understand which factors create health inequities and motivate them to address those issues. We invite you to read both the *2019* and *2022 MAPP2Health Reports*, adopted as the CHNA for Sentara Martha Jefferson Hospital and Sentara Martha Jefferson Outpatient Surgery Center, at [www.sentara.com](http://www.sentara.com).

Your input is important to us so that we can incorporate your feedback into our assessments. Feedback is accepted in several ways, including using our online feedback form available on our website. Together, we will work to improve the health of the communities we serve.

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## APPENDIX A: 2019 IMPLEMENTATION STRATEGY PROGRESS REPORT

SMJH and SMJOSC are monitoring and evaluating progress to date on its 2019 Implementation Strategies for the purpose of tracking the implementation and documenting the impact of those strategies in addressing selected health needs. Please note that the 2019 assessment implementation strategy process was disrupted by COVID-19, which has impacted all of our communities.

### *COVID-19 Response*

SMJH collaborated with the Sentara Starr Hill Health Center to work with several community partners including the African American Pastors Council, UVA Health, and the Blue Ridge Health District (and many others), to host COVID-19 vaccine events specifically for communities of color. The Center was able to get over 1,500 people in for vaccines. The Starr Hill Health Center distributed over 1,600 COVID-19 resources including facemasks, hand sanitizers, activity kits, and educational materials. The Starr Hill Health Center has continued to support creative collaborative efforts to encourage people to get COVID-19 vaccines including at local barbershops and community events. For 2021, the Center has participated in ten events with more scheduled. The Sentara Starr Hill Health Center is working, in partnership with the City of Charlottesville, to begin production of tv/social media spots to encourage people to get vaccinated. The first spot was finished in December 2021 and will run in 2022 on the city's public access channel and local NBC and CBS stations. Four more spots will be produced in 2022.

### *Strategy Progress*

For reference, the list below includes the *2019 Map2Health* health needs that were prioritized to be addressed by SMJH in the 2019 Implementation Strategy:



Key highlights from Sentara Martha Jefferson Hospital's programming to address these priority areas are included below:

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## Promote Healthy Eating and Active Living

### Sentara Starr Hill Health Center

The Sentara Starr Hill Health Center is a free wellness center addressing chronic disease prevention and management with a commitment to improving health equity. It is home to many community activities, including weekly community learning circles and drop-in wellness opportunities. Over 500 people have tuned in for our First Tuesday chronic disease virtual events. Four chronic disease videos were developed and been viewed by 358 people. There is one video on exercise and another on nutrition. The Move2Health Equity Coalition, co-chaired by a Sentara Martha Jefferson Hospital employee, launched a Charlottesville community survey to evaluate how well people can get around in their communities. So far, 365 people have completed the survey.

Food access has remained an issue for many members of our communities. The center participates in the Fresh Farmacy program, a program administered by The Local Food Hub allowing the Nurse Practitioner to “prescribe” fresh fruits and vegetables to patients. The center holds group and individual meetings and supplements programming with cooking classes and fitness opportunities. The Sentara Starr Hill Health Center distributed over 3,900 fresh produce bags and almost 1,100 food boxes due to support from the Blue Ridge Food Bank and the Local Food Hub as well as a Martha Jefferson Hospital Foundation grant. The Sentara Starr Hill Health Center only saw eight new patients in 2021 and had approximately 223 follow-up appointments. Participants have been very slow to return for in-person appointments and events. Group meeting attendance grew to 269 participants and virtual cooking class views more than doubled since 2020 at 182 participants.

## Address Mental Health and Substance Use

### Women’s Initiative

The Women’s Initiative is a long-time Sentara Martha Jefferson Hospital partner. The Hospital provides a satellite office to the Women’s Initiative at the Jefferson School City Center, adjacent to the Sentara Starr Hill Health Center. That partnership allows for an integrated approach to behavioral and physical health and provides opportunities for warm handoffs of Sentara Starr Hill Health Center patients in need of mental health care.

The Women’s Initiative saw 877 unduplicated participants for 7,769 total visits. They were also able to start an evening group for women that has regularly attracted at least 8 participants. These accomplishments are due in small part to a grant provided by the Martha Jefferson Hospital Foundation. The Sentara Starr Hill Health Center has continued to help grow mental health service connections in Charlottesville through a grant received from the city of Charlottesville in 2020. The Central Virginia Clinicians of Color hired a coordinator due in part to funding received from this grant. Charlottesville Birth Sisters also trained two doulas to assist women on postpartum depression, and Brave Souls on Fire trained two mental health peers using funds received by the Sentara Starr Hill Health Center. The Counseling Alliance of Virginia provided 12 group mental health sessions for 48 people in the first two quarters of 2021 due in small part to a grant received from the Martha Jefferson Hospital Foundation.

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## Unwanted Medication and Sharps Drop-off Events

The Hospital works in partnership with the Albemarle County Police Department to host drive-through medication and sharps drop-off events. In 2021, 1,098 pounds of medications and 484 pounds of sharps were collected during two drive-through events held at SMJH. These events were held in partnership with the Albemarle County Police Department.

### Improve Health Disparities and Access to Care

## Community Giving and Resources

The Sentara Martha Jefferson Hospital Diversity and Inclusion Council's Community workgroup, led by a Sentara Starr Hill Health Center employee, is developing scorecards to track inpatient and Emergency Department visits for diabetes and diabetes-related issues to focus education and programming on areas of highest need and improve health disparities. A Facebook page was established as part of funding received from the city of Charlottesville to help connect people to resources and services. The page reached 7,462 people and was shared 256 times in 2021. The Sentara Starr Hill Health Center used funding from the city of Charlottesville to coordinate 2 job training classes. The culinary program graduated 7 people who were able to attain 2 certifications during the program. All graduates were offered jobs. The Medication Aide class graduated 17 people. This is an effort to support job security and living wage jobs necessary to improve health equity. SMJH and the Martha Jefferson Hospital Foundation recognize that partners are needed to fully address the health concerns impacting the community. Multiple grant opportunities were provided to community partners. The following grants were awarded:

- The Greene Care Clinic: 523 patient visits and filled 1,146 prescriptions.
- The Orange Free Clinic: 708 unduplicated visits in fiscal year 2021.
- The Charlottesville Free Clinic: 7,205 visits in 2021

The Fortune Shop: A vendors' market for black vendors, held one event during the first two quarters of 2021 with 22 black vendors and 187 people in attendance. Sentara sponsored this event to allow minority small businesses to set up and sell their products free as a very small way of improving economic stability.

### Foster a Healthy and Connected Community

## Coordinated Approach to Child Health (CATCH) Program

Sentara Martha Jefferson Hospital received a Virginia Foundation for Healthy Youth grant on behalf of the Move2Health Coalition to support the Coordinated Approach to Child Health (CATCH) Program. CATCH shows evidence of preventing childhood obesity. The program is in afterschool and early childhood education programs in the cities of Charlottesville and Harrisonburg and the counties of Albemarle, Louisa, and Orange. The Coordinated Approach to Child Health program touched over 5,000 children in our planning district and beyond before in-person classes were suspended due to COVID-19.

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While the Virginia Foundation for Healthy Youth (VFHY) grant that supported this effort ended in July 2020, the VFHY allowed the Sentara Starr Hill Health Center to use the funding to host a train-the-trainer program. Four city of Charlottesville physical education teachers were trained to keep the program sustainable in the city. The Move2Health Coalition, co-chaired and coordinated by SMJH employees, distributed 351 bike lights and educational materials to promote safe biking in youth. Forty-two teens participated in a Junior Volunteer Program at SMJH in the first two quarters of 2021. Some participation was virtual, and some were in person. The Junior Volunteer Program exposes teens to healthcare careers. Eighty high school students participated in a technology tour of the hospital in the first quarter of 2021 to learn about the Hospital's technology. The SMJH Diversity and Inclusion Council's Community workgroup, led by a Sentara Starr Hill Health Center employee, held an information session on Unite Us, a software platform adopted by the Sentara system to improve social determinant of health connections. Twenty people representing 15 organizations attended and 3 organizations were recruited to join the platform. Unite Us has great potential to improve health for all ages.

## *Grantmaking and Community Benefit*

In the 2019 Implementation Strategy process, Sentara Healthcare and hospital facilities planned for and drew on a broad array of resources and strategies to improve the health of our communities and vulnerable populations, such as grant making, in-kind resources, collaborations, and partnerships.

Sentara is focused on supporting organizations and projects that address prominent social determinants of health factors and that promote health equity by eliminating traditional barriers to health and human services. Sentara Healthcare strongly encourages grant proposals that align with one or more of the following priorities:

- Housing
- Skilled Careers
- Food Security
- Behavioral Health
- Community Engagement

Sentara is aware of the significant impact that our organization has on the economic vitality of our communities. In 2020, Sentara invested nearly \$256 million in our communities. Sentara invested \$20 million in health and prevention programs, \$45 million in teaching and training of healthcare professionals, \$11 million in philanthropic giving and \$180 million in uncompensated patient care. In 2021, Sentara invested \$245 million in the communities; \$16 million in community giving, \$23 million in health and prevention programs, \$45 million in teaching and training of healthcare professionals and \$167 million in uncompensated patient care.

Clearly, the definition of community health is broader than simply medical care. As more is known about the role of social determinants of health, more opportunities will arise to influence population health through engaging in community building approaches to care. Beyond the scope of SMJH and SMJOSC alone, these opportunities will require active partnerships among community organizations and individuals to create lasting impact. Sentara Healthcare and SMJH and SMJOSC are committed to finding

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innovative, responsive, and successful strategies to address these challenges, to fulfill our mission to improve health every day.

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## APPENDIX B: COMMUNITY HEALTH NEEDS ASSESSMENT SURVEY RESULTS

The survey was conducted with a broad-based group of community stakeholders and community members in Eastern Shore, Middle Peninsula, Peninsula, South Hampton Roads, Western Tidewater, and Northern East region of North Carolina. Surveys were available online and in English and Spanish by paper submission. The survey asked participants details about themselves, such as gender, race, diversity, equity, and inclusion (DEI), income, zip code and how COVID-19 impacted the health and access to care, as well as their opinion about important health concerns in the community for adults and for children:

- What is important to the health of adults and children?
- What should be added or improved in the community to help families be healthy?
- What are most important health concerns for adults and children?
- What makes it difficult to access healthcare services for adults and children?

The surveys were made available to the public from December 1, 2021 – February 28, 2022, in paper format and electronically using SurveyMonkey. A community stakeholder list of 1,892 unduplicated stakeholders was used to email the survey to request participation and included representatives from public health, education, social services, business, local government, and local civic organizations, among others. Feedback was received throughout the survey period on the age, gender, race/ethnicity, and language of survey respondents to assist in promoting the surveys to various community members.

### Community Survey

#### Let Your Voice Be Heard

This brief survey is being conducted jointly by Bon Secours Hampton Roads, Children's Hospital of The King's Daughters, Riverside Health System, Sentara Healthcare and the Hampton and Peninsula Health Districts. The survey will take 5-10 minutes to complete, and the results will help us identify community health risks for us to prioritize. It will also help us find possible ways to affect change. We thank you for sharing your thoughts about your community.

1. Are you taking this survey as a community member or are you a professional working in community health, public health, medical, behavioral health services, social services or other community-based organization or business?
  - I am a community member answering for myself and my family
  - I am responding on behalf of a community organization or business

2. Below is a list of Virginia and North Carolina communities. In which locality listed below do you live?

Virginia	
<input type="checkbox"/> Accomack County, VA	<input type="checkbox"/> Middlesex County, VA
<input type="checkbox"/> Charles City County, VA	<input type="checkbox"/> Nelson County, VA
<input type="checkbox"/> Charlottesville (City of), VA	<input type="checkbox"/> New Kent County, VA
<input type="checkbox"/> Chesapeake (City of), VA	<input type="checkbox"/> Newport News (City of), VA
<input type="checkbox"/> Dumfries (Town of), VA	<input type="checkbox"/> Norfolk (City of), VA
<input type="checkbox"/> Fluvanna County, VA	<input type="checkbox"/> Northampton County, VA
<input type="checkbox"/> Franklin (City of), VA	<input type="checkbox"/> Poquoson (City of), VA
<input type="checkbox"/> Gloucester County, VA	<input type="checkbox"/> Portsmouth (City of), VA

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<input type="checkbox"/> Greene County, VA	<input type="checkbox"/> Prince William County, VA
<input type="checkbox"/> Hampton (City of), VA	<input type="checkbox"/> Quantico (City of), VA
<input type="checkbox"/> Isle of Wight County, VA	<input type="checkbox"/> Southampton County, VA
<input type="checkbox"/> James City County, VA	<input type="checkbox"/> Suffolk (City of), VA
<input type="checkbox"/> King and Queen County, VA	<input type="checkbox"/> Stafford County, VA
<input type="checkbox"/> King William County, VA	<input type="checkbox"/> Surry County, VA
<input type="checkbox"/> Lancaster County, VA	<input type="checkbox"/> Sussex County, VA
<input type="checkbox"/> Lorton (City of), VA	<input type="checkbox"/> Virginia Beach (City of), VA
<input type="checkbox"/> Louisa County, VA	<input type="checkbox"/> Williamsburg (City of), VA
<input type="checkbox"/> Mathews County, VA	<input type="checkbox"/> York County, VA
<b>North Carolina</b>	
<input type="checkbox"/> Albemarle County, NC	<input type="checkbox"/> Dare County, NC
<input type="checkbox"/> Bertie County, NC	<input type="checkbox"/> Gates County, NC
<input type="checkbox"/> Camden County, NC	<input type="checkbox"/> Hertford County, NC
<input type="checkbox"/> Chowan County, NC	<input type="checkbox"/> Pasquotank County, NC
<input type="checkbox"/> Currituck County, NC	<input type="checkbox"/> Perquimans County, NC

## Stakeholder Specific Survey Questions

3. Please select from the list below the type of employer or organization you most identify with as you complete this survey.

State, local or regional health departments	Members of the medically underserved, low-income and minority populations or organizations representing medically underserved, low-income and minority populations
Health care consumers and consumer advocates	Nonprofit and community-based organizations
Academic experts	Local government officials
Local school districts	Health care providers and community health centers
Health insurance and managed care organizations	Private businesses
Labor and workforce representatives	Military Representatives
Civic Organizations	

4. Please share your organization's name and position.

We are asking for contact information ONLY to assure completeness of your survey response or for follow-up questions. Your response will not be used in any publication or public presentation of the survey results without your permission.

Organization \_\_\_\_\_

My Role in Organization \_\_\_\_\_

5. Please check the **TOP 3** items below that you feel are important to the health of BOTH the adults AND children you serve.

Important to Your Health	Adults	Children
Access to Fresh Food	<input type="checkbox"/>	<input type="checkbox"/>
Annual Checkups (Physicals, Well- Child Visits)	<input type="checkbox"/>	<input type="checkbox"/>
Awareness & Understanding of Health Issues and New Treatments	<input type="checkbox"/>	<input type="checkbox"/>
Exercise	<input type="checkbox"/>	<input type="checkbox"/>

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Health Screenings (mammograms, colonoscopies, vision exams, cholesterol checks, etc.)	<input type="checkbox"/>	<input type="checkbox"/>
Healthy Eating	<input type="checkbox"/>	<input type="checkbox"/>
Immunizations (Flu, Tdap, Shingles, MMR, COVID-19, etc.)	<input type="checkbox"/>	<input type="checkbox"/>
Parenting Support / Education	<input type="checkbox"/>	<input type="checkbox"/>
Relationship with Primary Care Provider or Pediatrician	<input type="checkbox"/>	<input type="checkbox"/>
Social Connections in the Community (Church, Social Clubs, Athletics Groups)	<input type="checkbox"/>	<input type="checkbox"/>
Stress Relief Activities / Mindfulness	<input type="checkbox"/>	<input type="checkbox"/>

6. Please check the TOP 3 areas you would like to see added or improved in your community to keep BOTH the adults AND children you serve healthy.

<input type="checkbox"/> Access to Mental Health Providers in Schools (Pre-K - 12)	<input type="checkbox"/> Access to Community Health Education (such as Nutrition Education, Support for Individuals who Care for those with Dementia, etc.)
<input type="checkbox"/> Access to Internet and Technology	<input type="checkbox"/> Affordable Childcare
<input type="checkbox"/> Accessible Communities (Transportation, Parks, Sidewalks, Community Spaces)	<input type="checkbox"/> Access to Parenting Education and Support Programs
<input type="checkbox"/> Employment Opportunities / Workforce Development	<input type="checkbox"/> Safe Communities (Transportation, Parks, Sidewalks, Community Spaces)
<input type="checkbox"/> Healthy Food Access (Fresh Foods, Community Gardens, Farmers' Markets, EBT, WIC)	<input type="checkbox"/> Public Safety Services (Police, Fire, EMT)
<input type="checkbox"/> Quality of Education (Pre K - 12)	<input type="checkbox"/> Environment (Air & Water Quality)
<input type="checkbox"/> Safe and Affordable Housing	

7. If someone you serve were to experience any of the below situations, would you know how to help them access community assistance?

Community Support	Yes	No
Addiction to Alcohol, Gambling, Narcotics, etc.	<input type="checkbox"/>	<input type="checkbox"/>
Emergency Medical Situation (Chest Pain, Shortness of Breath, Slurred Speech, Head Injury)	<input type="checkbox"/>	<input type="checkbox"/>
Housing Needs (Rent, Homeless, Eviction)	<input type="checkbox"/>	<input type="checkbox"/>
Lack of Food	<input type="checkbox"/>	<input type="checkbox"/>
Mental Health Crisis (Suicidal Thoughts or Threatening to Harm Others)	<input type="checkbox"/>	<input type="checkbox"/>
Unable to Afford Prescription Medications	<input type="checkbox"/>	<input type="checkbox"/>
Urgent Medical Situation (Broken Bone, Cut that Needs Stitches)	<input type="checkbox"/>	<input type="checkbox"/>

8. Of the health issues listed below, please check the TOP 3 most important health concerns for BOTH the adults AND children you serve in your community.

Important Health Concerns	Adults	Children
Alzheimer's and Dementia Care	<input type="checkbox"/>	<input type="checkbox"/>
Behavioral / Mental Health (Anxiety, Depression, Bullying, Psychoses, Suicide)	<input type="checkbox"/>	<input type="checkbox"/>
Cancer	<input type="checkbox"/>	<input type="checkbox"/>
COVID-19	<input type="checkbox"/>	<input type="checkbox"/>

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Diabetes	<input type="checkbox"/>	<input type="checkbox"/>
Heart Conditions	<input type="checkbox"/>	<input type="checkbox"/>
Neurological Conditions	<input type="checkbox"/>	<input type="checkbox"/>
Sexual & Reproductive Health Issues (STIs, Teen Pregnancy)	<input type="checkbox"/>	<input type="checkbox"/>
Substance Use (Alcohol, Drugs, Tobacco)	<input type="checkbox"/>	<input type="checkbox"/>
Violence in the Community	<input type="checkbox"/>	<input type="checkbox"/>
Violence in the Home (domestic or child abuse, including sexual, physical, emotional abuse and neglect)	<input type="checkbox"/>	<input type="checkbox"/>

9. Please check the TOP 3 barriers that make it difficult for BOTH the adults AND children you serve in your community to access healthcare services.

Top 3 Barriers for Healthcare Services	Adults	Children
Availability of services / Wait list for services	<input type="checkbox"/>	<input type="checkbox"/>
Childcare	<input type="checkbox"/>	<input type="checkbox"/>
Challenges accessing healthcare services	<input type="checkbox"/>	<input type="checkbox"/>
Cost of care	<input type="checkbox"/>	<input type="checkbox"/>
COVID-19 limitations on on-person appointments	<input type="checkbox"/>	<input type="checkbox"/>
Don't have the technology to utilize telehealth options	<input type="checkbox"/>	<input type="checkbox"/>
Health insurance	<input type="checkbox"/>	<input type="checkbox"/>
Language barrier	<input type="checkbox"/>	<input type="checkbox"/>
Location of services	<input type="checkbox"/>	<input type="checkbox"/>
Transportation	<input type="checkbox"/>	<input type="checkbox"/>
Unable to get time off from work	<input type="checkbox"/>	<input type="checkbox"/>

10. We would like to ensure that everyone in our community receives high quality care. Please consider whether there are personal factors that impact the care that adults or children you serve receive. Please check all that apply. All your answers will be kept confidential.

Personal Factors	Adults	Children
Age	<input type="checkbox"/>	<input type="checkbox"/>
Race	<input type="checkbox"/>	<input type="checkbox"/>
Ethnicity	<input type="checkbox"/>	<input type="checkbox"/>
Immigration Status	<input type="checkbox"/>	<input type="checkbox"/>
Language	<input type="checkbox"/>	<input type="checkbox"/>
Sex	<input type="checkbox"/>	<input type="checkbox"/>
Gender	<input type="checkbox"/>	<input type="checkbox"/>
Level of Education	<input type="checkbox"/>	<input type="checkbox"/>
Intellectual Disabilities	<input type="checkbox"/>	<input type="checkbox"/>
Physical Disabilities	<input type="checkbox"/>	<input type="checkbox"/>
Religious Beliefs	<input type="checkbox"/>	<input type="checkbox"/>
Sexual Orientation	<input type="checkbox"/>	<input type="checkbox"/>
Type of Health Insurance / Way I Pay for Health Services	<input type="checkbox"/>	<input type="checkbox"/>

11. Please indicate how satisfied you feel your organization is addressing diversity, equity and inclusion (DEI).

<input type="checkbox"/> Very satisfied	<input type="checkbox"/> Satisfied
<input type="checkbox"/> Neither satisfied nor dissatisfied	<input type="checkbox"/> Dissatisfied

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<input type="checkbox"/> Very Dissatisfied	
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12. Please share why you gave your organization the score that you did.
13. From your perspective, how can we, as community stakeholders, best align resources to meet our community's needs?

## Community Member Specific Survey Questions

3. Please share your ZIP code. \_\_\_\_\_
4. Please check the **TOP 3** items below that you feel are important to the health of you and your family.

Important to Your Health	Adults	Children
Access to Fresh Food	<input type="checkbox"/>	<input type="checkbox"/>
Annual Checkups (Physicals, Well- Child Visits)	<input type="checkbox"/>	<input type="checkbox"/>
Awareness & Understanding of Health Issues and New Treatments	<input type="checkbox"/>	<input type="checkbox"/>
Exercise	<input type="checkbox"/>	<input type="checkbox"/>
Health Screenings (mammograms, colonoscopies, vision exams, cholesterol checks, etc.)	<input type="checkbox"/>	<input type="checkbox"/>
Healthy Eating	<input type="checkbox"/>	<input type="checkbox"/>
Immunizations (Flu, Tdap, Shingles, MMR, COVID-19, etc.)	<input type="checkbox"/>	<input type="checkbox"/>
Parenting Support / Education	<input type="checkbox"/>	<input type="checkbox"/>
Relationship with Primary Care Provider or Pediatrician	<input type="checkbox"/>	<input type="checkbox"/>
Social Connections in the Community (Church, Social Clubs, Athletics Groups)	<input type="checkbox"/>	<input type="checkbox"/>
Stress Relief Activities / Mindfulness	<input type="checkbox"/>	<input type="checkbox"/>

5. Please check the **TOP 3** areas you would like to see added or improved in your community to help you keep your family healthy.

<input type="checkbox"/> Access to Mental Health Providers in Schools (Pre-K - 12)	<input type="checkbox"/> Access to Community Health Education (such as Nutrition Education, Support for Individuals who Care for those with Dementia, etc.)
<input type="checkbox"/> Access to Internet and Technology	<input type="checkbox"/> Access to Parenting Education and Support Programs
<input type="checkbox"/> Accessible Communities (Transportation, Parks, Sidewalks, Community Spaces)	<input type="checkbox"/> Affordable Childcare
<input type="checkbox"/> Employment Opportunities / Workforce Development	<input type="checkbox"/> Environment (Air & Water Quality)
<input type="checkbox"/> Healthy Food Access (Fresh Foods, Community Gardens, Farmers' Markets, EBT, WIC)	<input type="checkbox"/> Public Safety Services (Police, Fire, EMT)
<input type="checkbox"/> Quality of Education (Pre K - 12)	<input type="checkbox"/> Safe Communities (Transportation, Parks, Sidewalks, Community Spaces)
<input type="checkbox"/> Safe and Affordable Housing	

6. Of the health issues listed below, please check the **TOP 3** most important health concerns for BOTH adults AND children in your community.

Important Health Concerns	Adults	Children
Alzheimer's and Dementia Care	<input type="checkbox"/>	<input type="checkbox"/>
Behavioral / Mental Health (Anxiety, Depression, Bullying, Psychoses, Suicide)	<input type="checkbox"/>	<input type="checkbox"/>
Cancer	<input type="checkbox"/>	<input type="checkbox"/>

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COVID-19	<input type="checkbox"/>	<input type="checkbox"/>
Diabetes	<input type="checkbox"/>	<input type="checkbox"/>
Heart Conditions	<input type="checkbox"/>	<input type="checkbox"/>
Neurological Conditions	<input type="checkbox"/>	<input type="checkbox"/>
Sexual & Reproductive Health Issues (STIs, Teen Pregnancy)	<input type="checkbox"/>	<input type="checkbox"/>
Substance Use (Alcohol, Drugs, Tobacco)	<input type="checkbox"/>	<input type="checkbox"/>
Violence in the Community	<input type="checkbox"/>	<input type="checkbox"/>
Violence in the Home (domestic or child abuse, including sexual, physical, emotional abuse and neglect)	<input type="checkbox"/>	<input type="checkbox"/>

7. If you or someone you know (18+) were to experience any of the below situations, would you know how to get community help?

Community Support	Yes	No
Addiction to Alcohol, Gambling, Narcotics, etc.	<input type="checkbox"/>	<input type="checkbox"/>
Emergency Medical Situation (Chest Pain, Shortness of Breath, Slurred Speech, Head Injury)	<input type="checkbox"/>	<input type="checkbox"/>
Housing Needs (Rent, Homeless, Eviction)	<input type="checkbox"/>	<input type="checkbox"/>
Lack of Food	<input type="checkbox"/>	<input type="checkbox"/>
Mental Health Crisis (Suicidal Thoughts or Threatening to Harm Others)	<input type="checkbox"/>	<input type="checkbox"/>
Unable to Afford Prescription Medications	<input type="checkbox"/>	<input type="checkbox"/>
Urgent Medical Situation (Broken Bone, Cut that Needs Stitches)	<input type="checkbox"/>	<input type="checkbox"/>

8. If a child or adolescent you know (ages 0-18) were to experience any of the below situations, would you know how to get community help?

Community Support	Yes	No
Addiction to Alcohol, Gambling, Narcotics, etc.	<input type="checkbox"/>	<input type="checkbox"/>
Emergency Medical Situation (Chest Pain, Shortness of Breath, Slurred Speech, Head Injury)	<input type="checkbox"/>	<input type="checkbox"/>
Housing Needs (Rent, Homeless, Eviction)	<input type="checkbox"/>	<input type="checkbox"/>
Lack of Food	<input type="checkbox"/>	<input type="checkbox"/>
Mental Health Crisis (Suicidal Thoughts or Threatening to Harm Others)	<input type="checkbox"/>	<input type="checkbox"/>
Unable to Afford Prescription Medications	<input type="checkbox"/>	<input type="checkbox"/>
Urgent Medical Situation (Broken Bone, Cut that Needs Stitches)	<input type="checkbox"/>	<input type="checkbox"/>

9. Please check the **TOP 3** barriers that make it difficult for the BOTH adults AND children (if applicable) in your home to access healthcare services.

Top 3 Barriers for Healthcare Services	Adults	Children
Availability of services / Wait list for services	<input type="checkbox"/>	<input type="checkbox"/>
Childcare	<input type="checkbox"/>	<input type="checkbox"/>
Challenges accessing healthcare services	<input type="checkbox"/>	<input type="checkbox"/>
Cost of care	<input type="checkbox"/>	<input type="checkbox"/>
COVID-19 limitations on on-person appointments	<input type="checkbox"/>	<input type="checkbox"/>
Don't have the technology to utilize telehealth options	<input type="checkbox"/>	<input type="checkbox"/>
Health insurance	<input type="checkbox"/>	<input type="checkbox"/>
Language barrier	<input type="checkbox"/>	<input type="checkbox"/>
Location of services	<input type="checkbox"/>	<input type="checkbox"/>
Transportation	<input type="checkbox"/>	<input type="checkbox"/>

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Unable to get time off from work	<input type="checkbox"/>	<input type="checkbox"/>
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10. We would like to ensure that everyone in our community receives high quality care. Please consider whether there are personal factors that impact the care that adults or children in your family receive. Please check all that apply.

Personal Factors	Adults	Children
Age	<input type="checkbox"/>	<input type="checkbox"/>
Race	<input type="checkbox"/>	<input type="checkbox"/>
Ethnicity	<input type="checkbox"/>	<input type="checkbox"/>
Immigration Status	<input type="checkbox"/>	<input type="checkbox"/>
Language	<input type="checkbox"/>	<input type="checkbox"/>
Sex	<input type="checkbox"/>	<input type="checkbox"/>
Gender	<input type="checkbox"/>	<input type="checkbox"/>
Level of Education	<input type="checkbox"/>	<input type="checkbox"/>
Intellectual Disabilities	<input type="checkbox"/>	<input type="checkbox"/>
Physical Disabilities	<input type="checkbox"/>	<input type="checkbox"/>
Religious Beliefs	<input type="checkbox"/>	<input type="checkbox"/>
Sexual Orientation	<input type="checkbox"/>	<input type="checkbox"/>
Type of Health Insurance / Way I Pay for Health Services	<input type="checkbox"/>	<input type="checkbox"/>

11. Which of the following do you consider to be a trusted source of health information?

Trusted Resource	
Church	<input type="checkbox"/>
Friends / Family (in person or via social media such as Twitter, Facebook, etc.)	<input type="checkbox"/>
State / Local Government (Health Department, Governor, City)	<input type="checkbox"/>
Local Health System Website (Hospital, Free Clinics, etc.)	<input type="checkbox"/>
My Healthcare Provider (Doctor, Pediatrician, Physician Assistant, Nurse)	<input type="checkbox"/>
My Military or VA Healthcare Provider (Doctor, Pediatrician, Physician Assistant, Nurse)	<input type="checkbox"/>
National Government (CDC, NIG, White House)	<input type="checkbox"/>
National Healthcare Sources (Such as WebMD)	<input type="checkbox"/>
Other (please specify)	<input type="checkbox"/>

Please tell us a little about yourself (OPTIONAL)

12. Gender

<input type="checkbox"/> Male	<input type="checkbox"/> Female
<input type="checkbox"/> Nonbinary	<input type="checkbox"/> Prefer not to answer

13. Race

<input type="checkbox"/> White	<input type="checkbox"/> Black
<input type="checkbox"/> American Indian/Alaska Native	<input type="checkbox"/> Asian/Native Hawaiian/Other Pacific Islander
<input type="checkbox"/> Some other Race	<input type="checkbox"/> Two or more Race

14. Ethnicity

<input type="checkbox"/> Hispanic	<input type="checkbox"/> Not Hispanic or Latino
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15. Age (years)

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<input type="checkbox"/> 0-17	<input type="checkbox"/> 18-24
<input type="checkbox"/> 25-54	<input type="checkbox"/> 55+

16. Highest level of education completed

<input type="checkbox"/> Grade K-8	<input type="checkbox"/> Grade 9-12
<input type="checkbox"/> High School Graduate Some College / No Degree Associates Degree	<input type="checkbox"/> Bachelor's Degree
<input type="checkbox"/> Graduate Degree	<input type="checkbox"/> No Schooling Completed

17. Insurance

<input type="checkbox"/> Uninsured / Self Pay	<input type="checkbox"/> Medicaid
<input type="checkbox"/> Military (Tricare/VA Benefits)	<input type="checkbox"/> Indian Health Services
<input type="checkbox"/> Private Insurance (Individual, Exchange Plan, Employer Sponsored) Medicare	<input type="checkbox"/> If enrolled in more than one insurance type, please list them below:

18. Are you currently serving on active duty or as a Reservist in the U.S. Armed Forces?

<input type="checkbox"/> Yes	<input type="checkbox"/> No
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19. Are you a veteran of the U.S. Armed Forces?

<input type="checkbox"/> Yes	<input type="checkbox"/> No
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20. Are you a dependent of someone who serves in the U.S. Armed Forces?

<input type="checkbox"/> Yes	<input type="checkbox"/> No
<input type="checkbox"/> Housing Own Rent Homeless	<input type="checkbox"/> Foster
<input type="checkbox"/> Other (please specify)	

21. Live With:

<input type="checkbox"/> Number of Adults in Home	<input type="checkbox"/> Number of Children
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22. Live With: Age Range of Children

<input type="checkbox"/> 0-4	<input type="checkbox"/> 5-11
<input type="checkbox"/> 12-18	<input type="checkbox"/> 19-21
There are no children within these age ranges living in my home.	

23. Primary Language(s) Spoken in Your Home?

<input type="checkbox"/> English	<input type="checkbox"/> Spanish
<input type="checkbox"/> American Sign Language (ASL)	<input type="checkbox"/> Arabic
<input type="checkbox"/> Chinese	<input type="checkbox"/> Farsi / Persian German Gujarati
<input type="checkbox"/> Haitian/ French Creole Hindi	<input type="checkbox"/> Japanese Korean
<input type="checkbox"/> Mon-Khmer, Cambodian	<input type="checkbox"/> Russian
<input type="checkbox"/> Tagalog	<input type="checkbox"/> Vietnamese
<input type="checkbox"/> Other - African Languages	<input type="checkbox"/> Other - Pacific Island Languages
<input type="checkbox"/> Other - Asian Languages	<input type="checkbox"/> Other - Indic Languages Other (please specify)

24. Please indicate how satisfied you feel your community is addressing diversity, equity and inclusion (DEI).

<input type="checkbox"/> Very satisfied	<input type="checkbox"/> Satisfied
<input type="checkbox"/> Neither satisfied nor dissatisfied	<input type="checkbox"/> Dissatisfied
<input type="checkbox"/> Very Dissatisfied	

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25. Did all of the ADULTS in your home get the COVID-19 vaccine?

<input type="checkbox"/> All adults in my home are vaccinated	<input type="checkbox"/> Some adults in my home are vaccinated
<input type="checkbox"/> None of the adults in my home are vaccinated	

If you have children, please answer the following:

26. Did the eligible CHILDREN (ages 5 and up) in your home get the COVID-19 vaccine?

<input type="checkbox"/> All of the eligible children in my home are vaccinated	<input type="checkbox"/> Some of the eligible children in my home are vaccinated
<input type="checkbox"/> No, the eligible children in my home are not vaccinated	<input type="checkbox"/> No children live in my home

27. Do you plan to have your child(ren) get the COVID-19 vaccine in the future?

<input type="checkbox"/> Yes	<input type="checkbox"/> No
<input type="checkbox"/> Maybe	

28. Please share your concerns about the COVID-19 vaccine (select all that apply):

<input type="checkbox"/> I do not believe in vaccines in general	<input type="checkbox"/> Fear of needles
<input type="checkbox"/> Worried it will be harmful or have side effects	<input type="checkbox"/> With multiple vaccines, I do not know which is best
<input type="checkbox"/> I am not concerned about COVID-19, so I do not need a shot	<input type="checkbox"/> I already had COVID-19, so I do not think it is necessary
<input type="checkbox"/> Worried about possible costs	<input type="checkbox"/> Unclear how to get the shot / difficulty accessing
<input type="checkbox"/> Medical Condition	<input type="checkbox"/> Religious Objections
	<input type="checkbox"/> Other (please specify)

## Characteristics of Survey Respondents

### Stakeholders

Communities Served in Virginia		Total Respondents: 1,673			
	Number of Respondents	Percent of Responses		Number of Respondents	Percent of Responses
Accomack County	99	5.93%	Nelson County	27	1.62%
Charles City County	59	3.54%	New Kent County	119	7.13%
Charlottesville (City of)	50	3.00%	Newport News (City of)	583	34.93%
Chesapeake (City of)	335	20.07%	Norfolk (City of)	461	27.62%
Dumfries (Town of)	33	1.97%	Northampton County	85	5.09%
Essex County	2	0.12%	Northumberland County	1	0.06%
Fluvanna County	29	1.74%	Poquoson (City of)	237	14.20%
Franklin (City of)	136	8.15%	Portsmouth (City of)	256	15.34%
Gloucester County	256	15.34%	Prince William County	65	3.89%
Greene County	26	1.56%	Quantico (City of)	31	1.86%
Hampton (City of)	511	30.62%	Richmond County	6	0.36%
Isle of Wight County	203	12.16%	Southampton County	113	6.77%

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James City County	363	21.75%	Suffolk (City of)	305	18.27%
King and Queen County	90	5.39%	Stafford County	52	3.12%
King William County	73	4.36%	Surry County	91	5.45%
Lancaster County	64	3.83%	Sussex County	46	2.76%
Lorton (City of)	36	2.16%	Virginia Beach (City of)	417	24.93%
Louisa County	34	2.04%	Westmoreland County	1	0.06%
Mathews County	141	8.45%	Williamsburg (City of)	424	25.40%
Middlesex County	110	6.59%	York County	378	22.65%
<b>Communities Served in North Carolina</b>					
Albemarle County, NC	51	3.06%	Dare County, NC	46	2.76%
Bertie County, NC	30	1.80%	Gates County, NC	42	2.52%
Camden County, NC	39	2.34%	Hertford County, NC	37	2.22%
Chowan County, NC	33	1.98%	Pasquotank County, NC	44	2.64%
Currituck County, NC	63	3.77%	Perquimans County, NC	30	1.80%

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Organizations Represented		
Addiction Recovery Consulting	Franklin Cooperative Ministry	Pulmonary Associates
Alzheimer's Association Southeastern Virginia Chapter	Gates County Schools	Rappahannock Area on Aging
American Heart Association	Gateway Early Childcare Center	Rhodes to Health
Aspire New Life, LLC	Girls on the Run Hampton Roads	Richmond Ambulance Authority
Bay Aging	Glasgow Health Services, LLC	Rising Sun Baptist Church
Beaver Dam Baptist Church	Guided Care Services	Rita Welsh Adult Literacy Program DBA Literacy for Life
Behavioral Health Group	Hampton City Schools	Rivermont Schools
Beltone Ledford Audiology & Hearing Aid Center	Hampton Community Services	Riverside Behavioral Health
Benns Church preschool	Hampton Health District	Riverside Regional
Bethany Baptist Church	Hampton Roads Disability Board	Riverside Walter Reed Hospital
Blaney, Lachine & Wendell Family Dentistry	Hampton VA Medical Center	Sentara Healthcare
Bon Secours	Hampton WIC Program	Sentara Medical Group
Boys & Girls Clubs of Southeast Virginia	Health and Human Services	Sheetz Inc.
Brain Injury Association of Virginia	HELP Clinic	Smart Beginnings Western Tidewater
Center For Global Diplomacy	Impact Church Sono	Southampton County Dept. of Social Services
Chesapeake Court Services Unit	James City County	Southampton Medical Center
Chesapeake Juvenile Services	James City Service Authority	Southeastern Virginia Health System
Chesapeake Regional Medical Center	King & Queen Department of Social Services	SpiritWorks Foundation
Child Care Aware of Virginia	Lackey Clinic	St. Luke's United Methodist Church
Child Development Resources	Lakeside Center	Suffolk Department of Social Services
Children's Specialty Group	Langley AirForce Base	Suffolk Public Library
Children's Hospital of The King's Daughters	Levy Dental Group	Temple of Peace Church
Christopher Newport University	Lillibridge Healthcare Services, Inc.	The Children's Clinic LTD
City of Hampton Department of Social Services	Louisa Bennett, LCSW PLLC	The Coard Foundation, Inc.
City of Newport News	Magruder Elementary School	The Community Free Clinic of Newport News
City of Portsmouth	Master Center for Addiction Medicine	The Parish Thrift Shop, Inc
Colonial Psychiatric Associates	Middle Peninsula Northern Neck CSB	Thelmaealous HealthCare Agency LLC
CVS	Middle Peninsula Regional Adult & Career Education	Three Rivers Health District
Department for Aging and Rehabilitative Services	Millfield Baptist Church	Tower of Deliverance Fellowship Church
Department of Corrections	Montessori Children's House	Town Council
Department of Youth And Family Resources	MPNN Community Services Board	Town of West Point
Dignity for the Aged	New Morning Star Baptist Church	Town of Windsor
District 42 Franklin Probation and Parole	Newport News Office of Child Support	United Healthcare
Division of Child Support Enforcement	Newport News Public School System	Virginia Beach Community Development Corporation
Dominion Psychological Associates, LLC	Newport News Redevelopment and Housing Authority	Virginia Department of Health
Dominion Services for All People	Norfolk Health Department	Walsingham Academy
Eastern Shore Regional Jail	Norfolk Public Schools	Walter's Electrical Solutions LLC
Eastern Shore Rural Health System, Inc.	Olde Towne Medical and Dental Center	Warhill High School
ECPI School of Nursing	Optima Health	Western Tidewater Free Clinic
EVMS	PACE Program	Westmoreland County Public Schools
Families of Autistic Children in Tidewater	Pamela Cappelletta, Ed.D., PC	Williamsburg Baptist Church
Family Restoration Services	Pediatric Center PC	Williamsburg Regional Library
First Baptist Church Berkley	Peninsula Agency on Aging, Inc.	Williamsburg-James City County Schools
Fleet and Family Support Centers	Piedmont Paint & Finish LLC	Willow Estates Assisted Living
Fly Family Therapy, Inc	Poquoson City Public Schools	YMCA
Foodbank of Southeastern Virginia and the Eastern Shore	Portsmouth Community Health Center	York County School Division
Franklin Baptist Church	Project Nana, Inc.	York/Williamsburg/Poquoson/James City Professional Fire Fighters, Paramedics and 911 Dispatchers

	Number of Respondents	Percent of Responses
<b>Type of employer</b>	<b>1,357</b>	<b>100%</b>
State, local, or regional health departments	71	5.25%
Members of the medically underserved, low-income and minority populations or organizations representing medically underserved, low-income and minority populations	45	3.33%
Health care consumers and consumer advocates	34	2.51%
Nonprofit and community-based organizations	267	19.68%

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Academic experts	17	1.26%
Local government officials	58	4.27%
Local school districts	84	6.21%
Health care providers and community health centers	595	43.85%
Health insurance and managed care organizations	17	1.26%
Private businesses	145	10.72%
Labor and workforce representatives	16	1.18%
Military Representatives	5	0.37%
Civic Organizations	3	0.22%
<b>Addressing DEI in Community</b>	<b>996</b>	
Very Satisfied	343	34.47%
Satisfied	387	38.86%
Neither Satisfied nor Dissatisfied	207	20.80%
Dissatisfied	44	4.42%
Very Dissatisfied	15	1.51%

## Community Members

Community Members Living in Virginia		Total Respondents: 16,224			
	Number of Respondents	Percent of Responses		Number of Respondents	Percent of Responses
Accomack County	51	0.31%	Nelson County	10	0.06%
Charles City County	26	0.16%	New Kent County	58	0.36%
Charlottesville (City of)	76	0.47%	Newport News (City of)	2,697	16.62%
Chesapeake (City of)	1,124	6.94%	Norfolk (City of)	684	4.22%
Dumfries (Town of)	8	0.05%	Northampton County	28	0.17%
Essex County	3	0.02%	Northumberland County	1	0.01%
Fluvanna County	19	0.12%	Poquoson (City of)	348	2.14%
Franklin (City of)	47	0.29%	Portsmouth (City of)	192	1.18%
Gloucester County	125	0.77%	Prince William County	63	0.39%
Greene County	12	0.07%	Quantico (City of)	1	0.01%
Hampton (City of)	2,139	13.18%	Richmond County	5	0.03%
Isle of Wight County	215	1.33%	Southampton County	69	0.43%
James City County	3,368	20.78%	Suffolk (City of)	345	2.13%
King and Queen County	9	0.06%	Stafford County	34	0.21%
King William County	18	0.11%	Surry County	23	0.14%
Lancaster County	17	0.10%	Sussex County	3	0.02%
Lorton (City of)	10	0.06%	Virginia Beach (City of)	1,799	11.09%
Louisa County	14	0.09%	Westmoreland County	0	0%
Mathews County	23	0.14%	Williamsburg (City of)	788	4.86%
Middlesex County	25	0.15%	York County	1,799	11.10%
<b>Community Members Living in North Carolina</b>				<b>16,205</b>	
Albemarle County, NC	7	0.04%	Dare County, NC	32	0.20%
Bertie County, NC	3	0.02%	Gates County, NC	22	0.14%
Camden County, NC	28	0.17%	Hertford County, NC	10	0.06%
Chowan County, NC	8	0.05%	Pasquotank County, NC	73	0.45%
Currituck County, NC	83	0.51%	Perquimans County, NC	16	1.80%

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	Number of Respondents	Percent of Responses		Number of Respondents	Percent of Responses
<b>Gender</b>	<b>10,289</b>		<b>Age</b>	<b>10,222</b>	
Female	7,278	70.74%	0-17	9	0.09%
Male	2,684	26.12%	18-24	149	1.46%
Non-Binary	56	0.54%	25-54	4,255	41.63%
Prefer not to answer	271	2.64%	55+	5,809	56.83%
<b>Race</b>	<b>10,106</b>		<b>Ethnicity</b>	<b>9,496</b>	
White	7,936	78.53%	Hispanic	346	3.64%
Black	1,476	14.61%	Not Hispanic or Latino	9,150	96.36%
American Indian/Alaska Native	50	0.50%			
Asian/Native Hawaiian/Other Pacific Islander	183	1.81%			
Some other Race	128	1.27%			
Two or More Races	333	3.30%			
<b>Highest Level of Education</b>	<b>10,274</b>		<b>Insurance</b>	<b>10,210</b>	
Grade K-8	14	0.14%	Private Insurance	5,210	51.03%
Grade 9-12	69	0.67%	Medicare	3,190	31.24%
High School Graduate	591	5.75%	Medicaid	555	5.44%
Some College/No Degree	1,828	17.79%	Military	1,098	10.75%
Associates Degree	1,050	10.22%	Indian Health Services	6	0.06%
Bachelor's Degree	3,254	31.67%	Uninsured/Self-pay	151	1.48%
Graduate Degree	3,460	33.72%			
No Schooling Completed	8	0.08%			
<b>U.S. Armed Forces (Active Duty/Reservist)</b>	<b>10,286</b>		<b>Veteran of U.S. Armed Forces</b>	<b>10,280</b>	
Yes	62	0.60%	Yes	1,576	15.35%
No	10,224	99.40%	No	8,704	84.67%
<b>Dependent of someone who serves U.S. Armed Forces</b>	<b>10,264</b>			<b>9,988</b>	
Yes	1,005	9.79%	<b>Home life</b>	<b>Number of Respondents</b>	<b>Average Number</b>
No	9,259	90.21%	Adults in Home	9,922	2
			Children in Home	7,531	1
				<b>9,249</b>	
<b>Housing</b>	<b>10,267</b>		<b>Live With: Age Range of Children</b>	<b>Number of Respondents</b>	<b>Percent of Responses</b>
Own	8,303	80.87%	0-4	1,506	16.31%
Rent	1,685	16.41%	5-11	1,958	21.17%
Homeless	25	0.24%	12-18	1,774	19.18%
Foster	4	0.04%	19-21	556	6.1%
	250	2.44%	22-25	0	0%

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Other: Living with someone; in process buying home; transitional housing; yacht; retirement community; college dorm; motel; renting to own; own in other state/rent in this state;			No children in this age range	5,087	55.00%
<b>Primary Language(s) Spoken in Home</b>	<b>10,283</b>		<b>Primary Language(s) Spoken in Home</b>		
English	10,203	99.22%	Korean	20	0.19%
Spanish	172	1.67%	Mon-Khmer, Cambodian	4	0.04%
American Sign Language	22	0.21%	Russian	15	0.15%
Arabic	20	0.19%	Tagalog	31	0.30%
Chinese	16	0.16%	Vietnamese	11	0.11%
Farsi/Persian	5	0.05%	Other-African Languages	8	0.08%
German	53	0.52%			
Gujarati	7	0.07%	Other-Pacific Island Languages	3	0.03%
Haitian/French Creole	7	0.07%	Other-Asian Languages	21	0.20%
Hindi	12	0.12%	Other-Indic Languages	2	0.02%
Japanese	15	0.15%			

## Community Member Responses: Additional Questions

<b>Trusted Source of Health Information</b>	<b>10,392</b>		<b>Addressing DEI in Community</b>	<b>10,299</b>	
Church	1,078	10.39%	Very Satisfied	1,133	11.00%
Friends/Family	1,579	15.21%	Satisfied	2,803	27.22%
State/Local Government	5,082	48.90%	Neither Satisfied nor Dissatisfied	4,613	44.79%
Local Health System	5,285	50.86%			
Healthcare Provider	9,563	92.02%	Dissatisfied	1,421	13.80%
Military/VA Healthcare	1,487	14.31%	Very Dissatisfied	329	3.20%
National Government	4,363	41.98%			
National Healthcare Sources	2,939	28.28%			

## Community Member Responses: COVID-19 Specific Questions

<b>Eligible Children Who Received COVID-19 Vaccine</b>	<b>9,946</b>		<b>Planning to Get COVID-19 Vaccine for Children</b>	<b>1,564</b>	
All of the eligible children in my home are vaccinated	2,418	24.31%	Yes	544	34.74%
Some of the eligible children in my home are vaccinated	248	2.50%	No	499	31.80%
I plan to get my children vaccinated when available	0	0%	Maybe	525	33.46%
No, the eligible children in my home are not vaccinated	1,072	10.78%			
No children live in my home	6,208	62.42%			

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<b>Concerns About COVID-19 Vaccine for Children</b>	<b>1,137</b>		<b>Concerns About COVID-19 Vaccine for Children</b>		
I do not believe in vaccines in general	41	3.61%	Worried about possible costs	19	1.67%
Fear of needles	61	5.36%	Medical Condition	147	12.93%
Worried it will be harmful or have side effects	910	80.04%	Unclear how to get the shot / difficulty accessing	55	4.84%
With multiple vaccines, I do not know which is best	130	11.43%	Religious Objections	111	9.76%
I am not concerned about COVID-19, so I do not need a shot	133	11.70%	I already had COVID-19, so I do not think it is necessary	219	19.26%
<b>All Adults in Home Vaccinated-COVID-19</b>	<b>10,185</b>		<b>Unvaccinated Adults Plan to Get COVID-19 Vaccine</b>	<b>868</b>	
All adults in my home are vaccinated	9,289	91.20%	Yes	73	8.41%
Some adults in my home are vaccinated	598	5.87%	No	506	58.29%
None of the adults in my home are vaccinated	298	2.93%	Maybe	289	33.29%
<b>Concerns About COVID-19 Vaccine for Adults</b>	<b>687</b>		<b>Concerns About COVID-19 Vaccine for Adults</b>		
I do not believe in vaccines in general	63	9.17%	I already had COVID-19, so I do not think it is necessary	203	29.55%
Fear of needles	33	4.80%	Medical Condition	141	20.52%
Worried it will be harmful or have side effects	496	72.20%	Worried about possible costs	11	1.60%
With multiple vaccines, I do not know which is best	77	11.21%	Religious Objections	123	17.90%
I am not concerned about COVID-19, so I do not need a shot	132	19.21%	Unclear how to get the shot / difficulty accessing	11	1.60%

## Community Member Responses: Economic Impact during National Pandemic, past 18 Months

	<i>Number of Respondents</i>	<i>Percent of Responses</i>
<b>My family's PHYSICAL health is</b>	<b>854</b>	
Better	97	11.36%
Worse	214	25.06%
No Change	543	63.58%
<b>My family's EMOTIONAL health is</b>	<b>849</b>	
Better	74	8.72%
Worse	436	51.35%
No Change	339	39.93%
<b>My family's FINANCES are</b>	<b>673</b>	
Better	81	12.04%

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Worse	290	43.09%
No Change	302	44.87%

## Health of Community Per Survey Respondents

### Stakeholder Responses: Items Important to the Health of Both Adults and Children

Adults	Number of Respondents
Health Screenings (mammograms, colonoscopies, vision exams, cholesterol checks, etc.)	402
Annual Checkups (Physicals, Well-Child Visits)	397
Access to Fresh Food	334
Awareness & Understanding of Health Issues	327
Immunizations (Flu, Tdap, Shingles, MMR, COVID-19, etc.)	307
Healthy Eating	282
Exercise	239
Relationship with Primary Care Provider or Pediatrician	232
Stress Relief Activities/Mindfulness	226
Parenting Support/Education	209
Social Connections in the Community	188
Children	
Annual Checkups (Physicals, Well-Child Visits)	454
Access to Fresh Food	360
Immunizations (Flu, Tdap, Shingles, MMR, COVID-19, etc.)	332
Healthy Eating	287
Exercise	234
Social Connections in the Community	197
Relationship with Primary Care Provider or Pediatrician	188
Parenting Support/Education	188
Awareness & Understanding of Health Issues	169
Stress Relief Activities/Mindfulness	165
Health Screenings	157

### Stakeholder Responses: Areas to Add or Improve in Community to Keep Both Adults and Children Healthy

	Number of Respondents
Access to Mental Health Providers in Schools (Pre-K - 12)	456
Healthy Food Access (Fresh Foods, Community Gardens, Farmers' Markets, EBT, WIC)	321
Safe and Affordable Housing	316
Affordable Childcare	260
Access to Community Health Education (such as Nutrition Education, Support for Individuals who Care for those with Dementia, etc.)	208
Quality of Education (Pre K -12)	200
Employment Opportunities / Workforce Development	196
Safe Communities	165
Access to Parenting Education and Support Programs	160
Access to Internet and Technology	126
Public Safety Services	116
Accessible Communities	113

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Environment (Air & Water Quality)	68
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**Stakeholder Responses:** Most Important Health Concerns for Both Adults and Children

Adults	Number of Respondents
Behavioral / Mental Health (Anxiety, Depression, Psychoses, Suicide)	849
Substance Use (Narcotics, Alcohol)	499
COVID-19	380
Violence in the Home (domestic or child abuse, including sexual, physical, emotional abuse and neglect)	352
Diabetes	342
Alzheimer's and Dementia Care	296
Violence in the Community	288
Heart Conditions	211
Cancer	187
Sexual & Reproductive Health Issues	102
Neurological Conditions	98
Children	
Behavioral / Mental Health (Anxiety, Depression, Psychoses, Suicide)	812
Violence in the Home (domestic or child abuse, including sexual, physical, emotional abuse and neglect)	558
Violence in the Community	328
Substance Use (Narcotics, Alcohol)	312
COVID-19	308
Sexual & Reproductive Health Issues (STIs, Teen Pregnancy)	244
Diabetes	130
Cancer	66
Neurological Conditions	63
Heart Conditions	41
Alzheimer's and Dementia Care	21

**Stakeholder Responses:** Barriers for Both Adults and Children to Access Healthcare Services

Adults	Number of Respondents
Availability of services / Wait list for services	584
Cost of care	496
Health insurance	404
Transportation	363
Challenges accessing healthcare services	326
Unable to get time off from work	253
Childcare	240
Don't have the technology to utilize telehealth options	193
COVID-19 limitations on on-person appointments	140
Location of services	125
Language barrier	86
Children	
Availability of services / Wait list for services	546
Cost of care	389
Transportation	304
Health insurance	303

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Challenges accessing healthcare services	274
Childcare	216
Location of services	151
COVID-19 limitations on on-person appointments	146
Don't have the technology to utilize telehealth options	132
Unable to get time off from work	82
Language barrier	48

## Stakeholder Responses: Top 5 Personal Factors Impacting Care That Adults and Children Receive

Adults	Number of Respondents
Type of Health Insurance / Way I Pay for Health Services	672
Level of Education	428
Intellectual Disabilities	382
Language	342
Race	315
Physical Disabilities	311
Age	284
Immigration Status	260
Ethnicity	234
Sexual Orientation	121
Gender	95
Religious Beliefs	87
Sex	68
Children	
Type of Health Insurance / Way I Pay for Health Services	449
Intellectual Disabilities	274
Language	236
Race	228
Immigration Status	205
Physical Disabilities	190
Level of Education	187
Ethnicity	178
Age	147
Sexual Orientation	88
Gender	60
Religious Beliefs	57
Sex	49

## Community Member Responses: Important to the Health of Both Adults and Children

Adults	Number of Respondents
Health Screenings (mammograms, colonoscopies, vision exams, cholesterol checks, etc.)	6,980
Annual Checkups (Physicals, Well-Child Visits)	6,403
Immunizations (Flu, Tdap, Shingles, MMR, COVID-19, etc.)	6,009
Exercise	4,767
Healthy Eating	4,351
Access to Fresh Food	4,289
Relationship with Primary Care Provider or Pediatrician	3,925
Awareness & Understanding of Health Issues	3,006

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Stress Relief Activities / Mindfulness	2,409
Social Connections in the Community	2,156
Parenting Support / Education	1,430
<b>Children</b>	
Annual Checkups (Physicals, Well-Child Visits)	4,344
Immunizations (Flu, Tdap, Shingles, MMR, COVID-19, etc.)	3,566
Access to Fresh Food	3,006
Healthy Eating	2,988
Exercise	2,738
Relationship with Primary Care Provider or Pediatrician	2,092
Health Screenings (mammograms, colonoscopies, vision exams, cholesterol checks, etc.)	1,868
Stress Relief Activities / Mindfulness	1,467
Awareness & Understanding of Health Issues	1,289
Social Connections in the Community	1,228
Parenting Support / Education	1,068

**Community Member Responses:** Areas to Add or Improve in Community to Keep Both Adults and Children Healthy

	Number of Respondents
Access to Mental Health Providers in Schools (Pre-K - 12)	4,133
Quality of Education (Pre-K - 12)	3,694
Safe Communities (Transportation, Parks, Sidewalks, Community Spaces)	3,631
Healthy Food Access (Fresh Foods, Community Gardens, Farmers' Markets, EBT, WIC)	3,581
Safe and Affordable Housing	3,242
Environment (Air & Water Quality)	3,130
Affordable Childcare	3,023
Public Safety Services	3,003
Accessible Communities	2,440
Access to Community Health Education	2,202
Access to Internet and Technology	1,922
Employment Opportunities / Workforce Development	1,691
Access to Parenting Education and Support Programs	965

**Community Member Responses:** Most Important Health Concerns for Both Adults and Children

Adults	Number of Respondents
Behavioral / Mental Health (Anxiety, Depression, Psychoses, Suicide)	6,838
COVID-19	5,272
Alzheimer's and Dementia Care	3,954
Substance Use (Alcohol, Drugs, Tobacco)	3,863
Violence in the Community	3,745
Cancer	3,622
Violence in the Home	2,798
Diabetes	2,657
Heart Conditions	2,600
Neurological Conditions	1,389
Sexual & Reproductive Health Issues	1,026
<b>Children</b>	

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Behavioral / Mental Health (Anxiety, Depression, Psychoses, Suicide)	7,740
COVID-19	3,835
Violence in the Home (domestic or child abuse, including sexual, physical, emotional abuse and neglect)	3,809
Substance Use (Alcohol, Drugs, Tobacco)	3,738
Violence in the Community	3,033
Sexual & Reproductive Health Issues (STIs, Teen Pregnancy)	2,379
Diabetes	1,148
Cancer	1,139
Neurological Conditions	703
Heart Conditions	536
Alzheimer's and Dementia Care	237

**Community Member Responses:** Barriers for Both Adults and Children to Access Healthcare Services

Adults	Number of Respondents
Availability of services / Wait list for services	5,793
Cost of care	5,235
Health insurance	3,203
COVID-19 limitations on on-person appointments	2,967
Challenges accessing healthcare services	2,551
Unable to get time off from work	2,324
Location of services	1,588
Childcare	1,491
Transportation	1,217
Don't have the technology to utilize telehealth options	1,071
Language barrier	387
Children	
Availability of services / Wait list for services	3,433
Cost of care	3,192
Health insurance	1,856
COVID-19 limitations on on-person appointments	1,761
Childcare	1,711
Challenges accessing healthcare services	1,323
Location of services	950
Transportation	792
Unable to get time off from work	707
Don't have the technology to utilize telehealth options	551
Language barrier	199

**Community Member Responses:** Top 5 Personal Factors Impacting Care That Adults and Children Receive

Adults	Number of Respondents
Type of Health Insurance / Way I Pay for Health Services	4,066
Age	2,481
Physical Disabilities	1,516
Race	1,313
Level of Education	1,057
Intellectual Disabilities	1,038
Ethnicity	994

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Gender	764
Immigration Status	657
Language	640
Sex	640
Sexual Orientation	528
Religious Beliefs	505
<b>Children</b>	
Type of Health Insurance / Way I Pay for Health Services	1,900
Intellectual Disabilities	701
Race	670
Age	637
Physical Disabilities	528
Ethnicity	510
Level of Education	445
Immigration Status	381
Language	332
Sexual Orientation	301
Gender	300
Sex	245
Religious Beliefs	241