

## Financial Assistance Policy Plain Language Summary Leigh Orthopedic Surgery Center, LLC. Financial Assistance for Medical Care

If you are unable to pay your bill, please contact us at the telephone number or address listed below to see if you are eligible for financial assistance. Each patient's need for financial assistance is evaluated according to the level of his/her household income, to include reported income, assests, liabilities, expenses, and other available resources. Free care is available to patients whose household income is 200% or below the federal poverty level. See <a href="http://aspe.hhs.gov/poverty/index.cfm">http://aspe.hhs.gov/poverty/index.cfm</a> for the current federal poverty guidelines published by the U.S. Department of Health and Human Services.

The complete financial assistance policy ("FAP"), along with an application for financial assistance, can be found at <a href="https://www.Leighortho.com">www.Leighortho.com</a>. Paper copies are also available at the surgery center's patient registration area and will be mailed free-of-charge to a patient upon request:

Requests by phone: 757-624-0701

Requests by mail: Leigh Orthopedic Surgery Center, LLC.

6201 E. Virginia Beach Blvd. Suite 200

ATTN: Business Office Manager

Norfolk, Virginia 23502

Individuals may apply for financial assistance under the surgery center's FAP by mailing a completed application, along with proof of household income, to the above address or by bringing in the application and proof of household income to the surgery center's patient registration area. Patients may also call or visit the above location to receive assistance with the application process.

In case of medically necessary care covered under the FAP, patients eligible under the surgery center's FAP may not be charged more than amounts generally billed to individuals who have insurance covering such care.