

The following hospital facilities are covered under the Financial Assistance Policy referenced in this document:

# FINANCIAL ASSISTANCE PROGRAM

**Sentara Martha Jefferson  
Outpatient Surgery Center**

**Sentara Financial Assistance**

**434-654-5000**

**[sentara.com/financialassistance](http://sentara.com/financialassistance)**



#0620 Rev. 10/2020 SMJOSC

Atención: si habla español, tiene a su disposición servicios lingüísticos gratuitos. Llame al 844-809-6648.

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 844-809-6648 번으로 전화해 주십시오.

注意: 如果您讲中文普通话, 则将为您提供免费的语言辅助服务。请致电 844-809-6648。

ATTENTION: Language assistance services are available to you free of charge. Call 844-809-6648.

Sentara Healthcare complies with applicable Federal Civil Rights Laws and does not exclude, deny benefits to, or otherwise discriminate against any person on the grounds of race, culture, color, religion, marital status, age, sex, sexual orientation, gender identity or gender expression, national origin or any disability or handicap.

## **FINANCIAL ASSISTANCE PROGRAMS OFFERED BY SENTARA**

At Sentara, we provide quality care to all patients regardless of their ability to pay. We understand that health care expenses are often unexpected and paying for services can be overwhelming. If you cannot pay your bill, we can help.

### **FINANCIAL ASSISTANCE POLICY**

If you are unable to pay your bill, please contact us at the telephone number or address in this brochure to see if you are eligible for financial assistance. Each patient's situation is evaluated according to relevant circumstances such as income, assets or other resources available to pay an outstanding balance. Taking these factors into account, free care is available to insured patients whose household income is 200% or below the federal poverty level with less than \$50,000 in available assets. Free care is available to uninsured patients whose household income is 300% or below the federal poverty level with less than \$50,000 in available assets. Additionally, uninsured patients whose household income is between 300% and 400% of the federal poverty level with less than \$50,000 in available assets will receive a 75% discount.

The complete financial assistance policy ("FAP"), along with an application for financial assistance, can be found at [www.sentara.com/financialassistance](http://www.sentara.com/financialassistance). Paper copies are also available at any patient registration area within a Sentara hospital facility and will be mailed free-of-charge to a patient upon request.

## **SENTARA UNINSURED PATIENT DISCOUNT PROGRAM**

If you do not have health insurance and you do not qualify for assistance under the financial assistance policy above, you may be eligible for the Sentara Uninsured Discount Program. An administrative adjustment equal to 50% of Hospital Facility Gross Charges is available.

### **FOR MORE INFORMATION**

Please contact a Sentara representative at the phone number or address below. Someone will be available to assist you Monday – Friday between the hours of 8:30 a.m.– 4:30 p.m.

**434-654-5000**

**Sentara Martha Jefferson  
Outpatient Surgery Center  
Financial Services  
595 Martha Jefferson Drive, Suite 290  
Charlottesville, Virginia 22911**

### **SPANISH**

**Si no puede pagar su factura del hospital,  
Sentara puede ayudarle**

Las traducciones de la Política de ayuda financiera, la solicitud de ayuda financiera y el Resumen en lenguaje sencillo de la Política de ayuda financiera están disponibles en español. Pida a un representante de Sentara una copia o llame al número de arriba.