

Sentara Bayside Hospital

Our Commitment to Quality

Sentara Bayside Hospital is continually focused on quality, patient satisfaction and to creating an extraordinary healthcare experience. And even with plans to transition the hospital to an outpatient campus in Summer 2011 when Sentara Princess Anne Hospital opens, today it continues to offer a wide variety of inpatient and outpatient services. All while being a proud and active member of the local community.



Notable Achievements in 2009

■ **Consumer Reports Recognizes Sentara Bayside For Zero Central Line Infections**

The Consumer Reports conducted a study looking at the frequency of infections that occur each year in U.S. hospitals. Specifically the study focused on bloodstream infections, also known as central-line infections, that are responsible for “at least 30 percent of the 99,000 annual hospital-infection-related deaths.” By preventing these infections from occurring, Sentara Bayside saved debilitating treatments and side effects, not to mention lives.

■ **Sentara Bayside Awarded a Voluntary Hospitals of America 2009 Leadership Award**

This award was for Clinical Excellence for achieving a high level of performance in AMI, heart failure, pneumonia and Surgical Care Improvement Program (SCIP) clinical quality indicators as measured by the Centers for Medicare and Medicaid Services (CMS) and The Joint Commission.

In addition to these quality awards, Sentara Bayside also saw the implementation of Sentara eCare[®], Sentara’s new Electronic Medical Record System. This clinical system uses innovative technology to link patient medical information between Sentara hospitals, physician practices and other healthcare sites over a protected network, enabling the secure sharing of patient information.

What does all of this mean to you?

It means that you can expect to receive quality care each and every time you pass through our doors. We are committed consistently raising the bar on our standard of care and consistently delivering a positive experience for our patients and their friends and families.

Thank you for choosing Sentara Bayside and for the opportunity to be a part of your healthcare team.

