Sentara Healthcare

2017 AT A GLANCE

129-YEAR NOT-FOR-PROFIT MISSION

OUR MISSION: WE IMPROVE HEALTH EVERY DAY

OUR VALUES: PEOPLE, QUALITY, SAFETY, SERVICE AND INTEGRITY

OUR VISION: TO BE THE HEALTHCARE CHOICE OF THE COMMUNITIES WE SERVE

In 2016, we lived our mission through the care of and reinvestment in our community.

Sentara provided $341,145,000 in Community Benefits in 2016

133,801 Adult Hospital Admissions

790,223 ER Visits

16,358 Deliveries

$301,123,000 Uncompensated Patient Care

$18,923,000 Teaching & Training of Healthcare Professionals

$12,099,000 Health & Prevention Programs

$341,145,000 Total Community Benefit Provided

We complete a community health needs assessment every 3 YEARS

We are the FIFTH LARGEST employer in the state of Virginia

Major Milestones

2017 Orthopedic Hospital at Sentara Leigh Opened

2014 Albemarle Health Partnership

2013 Sentara Hospice House Opened

2013 Halifax Regional Health System Merger

2011 Sentara Princess Anne Hospital Opened

2011 Martha Jefferson Hospital Merger

2011 RMH Healthcare Merger

2010 Orthopedic Hospital at Sentara CarePlex Opened

2009 Potomac Hospital Merger

2006 Sentara Heart Hospital Opened

2006 Obici Hospital Merger

2002 Williamsburg Community Hospital Merger

1998 Virginia Beach General Hospital Merger

1996 Launched First Sentara PACE (Program for All-Inclusive Care of the Elderly) Location

1995 Sentara Medical Group Formed

1991 Bayside Hospital Merger

1988 Hampton General Hospital Merger

1986 System Named Sentara Healthcare

1984 Optima Health Plan Started

1983 Life Care Division Developed

1982 Home Care Formed

1972 State’s First Merger of Two Non-Profit Hospitals: Norfolk General & Leigh Memorial

1892 Introduced School of Nursing

1888 Retreat for the Sick Opened - 25 Beds Norfolk

The Sentara Landscape

One healthcare system with many doors, but a shared commitment to quality care and creating an extraordinary healthcare experience.

Members of the Team

Nearly 28,000 employees across the system

Sites of Care

More than 300 sites of care

12 Hospitals

Located across Charlottesville, Hampton Roads, Harrisonburg, Northern Virginia, Northeastern North Carolina and South Boston and including a Level 1 trauma center

Four Medical Groups

More than 1,000 Quality Physicians and Advanced Practice Clinicians

Optima Health Plan

Serving 450,000 Members in Alabama, Ohio, North Carolina and Virginia

Home Care & Hospice

Available in Virginia and Northeastern North Carolina

Rehabilitation, Nursing, Assisted Living and PACE Centers

Assisted Living Centers and PACE locations located in Hampton Roads with Rehabilitation and Nursing Centers in Hampton Roads, Northeastern North Carolina and South Boston

Advanced Imaging & Diagnostic Centers

Located across Hampton Roads, Northern Virginia, Charlottesville, South Boston, Harrisonburg and Northeastern North Carolina

Outpatient Care Centers

Convenient locations across Hampton Roads, Northern Virginia, Charlottesville and Northeastern North Carolina

Sentara College of Health Sciences

Offering a variety of programs including Bachelor of Science in Nursing Degree, Associate Degree in Cardiovascular Technology, Associate Degree in Surgical Technology and certificate courses

Medical Transport

Air and ground medical transport with Nightingale Regional Air Ambulance and other vehicles

In 2016 ALONE, WE HAD...

$18,923,000 Teaching & Training of Healthcare Professionals

$310,123,000 Uncompensated Patient Care

$341,145,000 Total Community Benefit Provided

$12,099,000 Health & Prevention Programs
Clinical Firsts

We help drive health care forward with our commitment to innovation.

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<tr>
<th>Clinical Firsts</th>
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<tr>
<td>Sentara was the first in the nation to pioneer eICU®, a remote monitoring system for intensive care.</td>
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<td>We performed Hampton Roads’ first heart and kidney transplants, in addition to the first open-heart surgery.</td>
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<td>Sentara conducted the world’s largest clinical trial of copper preventing healthcare-associated infections and we have copper-infused linens and hard surfaces in every hospital.</td>
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<td>We were one of the first health systems to join and provide data for the IBM Watson Health global initiative.</td>
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Our Hospitals

- **Sentara Albemarle Medical Center**
  - Elizabeth City, NC
  - 182 Beds
- **Sentara CarePlex Hospital and Orthopaedic Hospital at Sentara CarePlex**
  - Hampton, VA
  - 224 Beds
- **Sentara Halifax Regional Hospital**
  - Halifax, VA
  - 192 Beds
- **Sentara Leigh Hospital and Orthopedic Hospital at Sentara Leigh**
  - Norfolk, VA
  - 250 Beds
- **Sentara Martha Jefferson Hospital**
  - Charlottesville, VA
  - 176 Beds
- **Sentara Norfolk General Hospital and Sentara Heart Hospital**
  - Norfolk, VA
  - 525 Beds
- **Sentara Northern Virginia Medical Center**
  - Woodbridge, VA
  - 183 Beds
- **Sentara Obici Hospital**
  - Suffolk, VA
  - 176 Beds
- **Sentara Princess Anne Hospital**
  - Virginia Beach, VA
  - 160 Beds
- **Sentara RMH Medical Center**
  - Harrisonburg, VA
  - 238 Beds
- **Sentara Virginia Beach General Hospital**
  - Virginia Beach, VA
  - 276 Beds
- **Sentara Williamsburg Regional Medical Center**
  - Williamsburg, VA
  - 145 Beds

BECAUSE OUR PATIENTS EXPECT NOTHING LESS

Clinical quality and safety is our number one priority for our patients and members. We also realize it is a privilege for Sentara to serve our communities and we are dedicated to achieving better health outcomes for our members and patients all while providing an exceptional and desired experience. We know our patients and members have many healthcare choices and we hope they choose us.