In 2018, we lived our mission through the care of and reinvestment in our community.

$354,121,000
Uncompensated Patient Care

$33,768,000
Health & Prevention Programs

$2,086,000
Teaching & Training of Healthcare Professionals

$389,975,000
Total Community Benefit Provided in 2018

Every day an average of 66 patients seek care at Sentara hospitals who have no ability to pay for care. These services range from emergency visits to life saving trauma care.

20% of our emergency department visitors are uninsured, an average of 427 patients per day.

Sentara and Optima Health donated $6.5 MILLION in 2018 to support healthcare safety net organizations and other charities in Virginia and North Carolina.

Sentara has three foundations that donated a total of $755,000 in community grants.

Sentara tripled its funding to Eastern Virginia Medical School (EVMS), pledging $130 MILLION over the next five years.

The total economic impact of Sentara in Virginia exceeds $10 BILLION and supports 63,456 JOBS.

137,772
Adult Hospital Admissions

764,687
Emergency Department Visits

15,538
Babies Delivered

2,791,628
Medical Group Patient Visits

We complete a community health needs assessment EVERY 3 YEARS

We are the 4TH LARGEST employer in the state of Virginia

*2017 economic impact report
WE HAVE THE FORESIGHT TO STAY AT THE FOREFRONT

CLINICAL FIRSTS
We help drive health care forward with our commitment to innovation.

Sentara was FIRST in the nation to pioneer eICU®, a remote monitoring system for intensive care.

We performed Hampton Roads’ FIRST heart and kidney transplants, in addition to the FIRST open-heart surgery.

Sentara conducted the WORLD’S LARGEST clinical trial of copper preventing healthcare-associated infections and we have copper-infused linens and hard surfaces in every hospital.

We were one of the FIRST health systems to join and provide data for the IBM Watson Health global initiative.

Sentara Norfolk General Hospital gained worldwide fame when America’s first in-vitro baby was born.

AND CONTINUE TO STRIVE FOR NEW LEVELS OF EXCELLENCE

Sentara Quality Care Network
The Sentara Quality Care Network (SQCN) is a Clinically Integrated Network of 3,000 physicians and advanced care practitioners committed to delivering high-quality health care while managing costs for patients, employers and insurers. Through rigorous provider collaboration, best practices standardization and data sharing protocols, SQCN ensures the right care, at the right time, in the right place, by the right provider.

Awards and Accolades
Sentara hospitals, programs and employees are consistently recognized for innovation, clinical achievements and overall excellence. Here are just a few:

BEST HOSPITALS
U.S. News & World Report (17+ YEARS)

AMERICA’S BEST EMPLOYERS
Forbes (2018)

TOP 15 HEALTH SYSTEM
IBM Watson Health (2018)

MAGNET RECOGNITION PROGRAM®
8 Sentara hospitals have earned this designation from the American Nurses Credentialing Center

MAJOR MILESTONES

2017 Orthopedic Hospital at Sentara Leigh Opened
2014 Albemarle Health Partnership
2013 Sentara Hospice House Opened
2013 Halifax Regional Health System Merger
2011 Sentara Princess Anne Hospital Opened
2011 Martha Jefferson Hospital Merger
2011 RMH Healthcare Merger
2010 Orthopaedic Hospital at Sentara CarePlex Opened
2009 Potomac Hospital Merger
2006 Sentara Heart Hospital Opened
2006 Obici Hospital Merger
2002 Williamsburg Community Hospital Merger
1998 Virginia Beach General Hospital Merger
1996 Launched First Sentara PACE (Program for All-Inclusive Care of the Elderly) Location
1995 Sentara Medical Group Formed
1991 Bayside Hospital Merger
1988 Hampton General Hospital Merger
1986 System Named Sentara Healthcare
1984 Optima Health Plan Started
1983 Life Care Division Developed
1982 Home Care Formed
1972 State’s First Merger of Two Non-Profit Hospitals: Norfolk General & Leigh Memorial
1892 Introduced School of Nursing
1888 Retreat for the Sick Opened – 25 Beds Norfolk