

MAY 2020

IN-OFFICE SAFETY MEASURES

We are committed to continuing to serve our patients' healthcare needs and therefore are taking additional safety measures for our in-office visits. Many of our additional safety measures are listed below. Your safety, and the safety of our staff, is our highest priority.

- Masking (Patients) - For your safety, we are requiring all patients and visitors to wear their own facemask (homemade masks, banana, scarf, etc.) while in our office. If you do not have a facemask, one will be provided to you.
- Masking & PPE (Staff) - All providers and team members are required to wear a mask at all times. Providers and team members directly caring for patients will also wear safety eyewear.
- Pre-screening process - All patients will be screened by phone for COVID-19 symptoms before their in-office appointment. If patient presents with any concerning symptoms, their provider will offer a virtual visit or help determine the most appropriate treatment plan.
- Facility Screening Process - Everyone (patient, visitors, vendors AND team members) entering our offices will be screened at the front door for fever and COVID-19 symptoms. Anyone with a fever or symptoms may be redirected.
- Cleaning - We are cleaning our waiting rooms, door handles, and all shared surfaces frequently with FDA-approved disinfectant wipes. In addition, we are cleaning patient rooms after each visit with disinfectant guidelines approved by the CDC.
- Handwashing - All team members are required to sanitize their hands before and after each patient interaction.
- Waiting Room Policy - To practice social distancing, patients may be asked to remain in their car until their appointment time. When your provider is ready, you will be called into the office. In the event you are asked to take a seat in our waiting room, you will notice that we've spaced out the seats.
- Limiting Patient Flow - At all times, we are limiting the number of patients in our office. We are also separating well patients from all other patients.
- Front Desk - Clear Plexiglas screens are being installed to create a safe barrier between patients and team members.